

Linde Material Handling

Linde

motrac



AT YOUR SERVICE ANYTIME AND ANYWHERE

24/7 service with national coverage



OPTIMAL AVAILABILITY, MINIMUM COSTS



Quality, reliability and excellent service. This is what you should expect from your suppliers. And that is why you can always get hold of Motrac's service team. We limit the downtime of your forklifts and warehouse trucks to a minimum.

Your benefits:

- Optimal availability and performance of your forklifts and warehouse trucks;
- Minimum expense due to efficient maintenance.


We accomplish this:

- With a national network of over 155 highly qualified technicians;
- By being available 24/7 in the event of any emergencies;
- By offering you a choice of various service packages or a custom service solution.

The advantages of Motrac's technicians:

- You are assisted by professionally trained technicians who carry out the maintenance and repairs in accordance with factory specifications;
- You are assured of genuine (Linde) parts;
- The services we provide are guaranteed.



 Motrac head office is based in Almere with branches in Zwijndrecht, Venlo and Apeldoorn.

 National Network of Technicians



"I always aim to help the client get his equipment operational as quickly as possible so that he can continue with his work."

Harm Posthumus, Service Technician at Motrac.

	Safety	Comfort	Comfort+	Premium
Security and safety				
Maintenance schedule	✓	✓	✓	✓
Call-out charges		✓	✓	✓
Labour for preventive maintenance		✓	✓	✓
Annual safety inspection			✓	✓
Consumables			✓	✓
Environmental charges			✓	✓
Calibration			✓	✓
Management reports			✓	✓
Failure diagnosis				✓
Labour to replace worn parts				✓
Worn parts				✓
Labour for breakdown repairs				✓
Parts for breakdown repairs				✓
Replacement truck				✓
Forklift drivers training	0	0	0	0

General			
Main nuts/bolts	C	C	C + R
Frame/counter-weight	C	C	C
Attachments	C	C	C
Truck inspection	C	C	C
Tyres/wheels	C	C	C

Lifting mechanism			
Hydraulic oil/filters		C + R	C + R
Control valves/max. Valve		C	C + R
Cylinders/leakage		C	C + R
Hoses/lines		C	C + R
Fork carrier/forks		C	C + R
Bearings		C	C + R
Chains/lubrication along length		C	C + R
Mast mounting/lubrication of bearing bushes		C	C + R

Steering mechanism			
Steering servo/steering housing		C	C + R
Steering cylinders/control chain		C	C + R
Axle centre section		C	C + R
Stub axles/pins/bushes/bearings		C	C + R
Rear axle mounting		C	C + R
Steering tie rods/steering console bearings		C	C + R
Steering mechanism lubricants		✓	✓

Drive	Comfort	Comfort+	Premium
Oil filter	C	C + R	C + R
Connections	C	C	C + R
Pedal transmission	C	C	C + R
Oil cooler cleaning	C	C	C + R
Transmission/oil level/wheelmotor	C	C	C + R
Braking mechanism/brake adjustments	C	C	C + R
Drive gear lubricants		✓	✓
Topping up oil		✓	✓

Diesel/LPG Truck			
Cooling/cooling fins/antifreeze/fluid	C	C + R	C + R
Motor oil + filter	C	C + R	C + R
Fuel filter/filter	C	C + R	C + R
Ignition/spark plugs	C	C + R	C + R
Air filter/supply	C	C + R	C + R
Multi-belt and distribution belt	O	C + R	C + R
Generator/starter engine	C	C	C + R
Engine mount	C	C	C + R
Cylinder head(s)	C	C	C + R
Valve adjustment	C	C	C + R
Fuel pump/fuel hoses	C	C	C + R
Injectors	C	C	C + R
Radiators/hoses	C	C	C + R
LPG system	C	C	C + R
Antifreeze/fluid	C	C	C + R

Electric truck			
Electric motor	C	C	C + R
Max. Current	C	C	C + R
Wiring	C	C	C + R
Electrical connections	C	C	C + R
Clean carbon brushes	C	C	C + R
Adjust printed circuit boards/modules	C	C	C + R
Adjust micro switches	C	C	C + R
Resistors/fuses	C	C	C + R
Relays/contacts	C	C	C + R
Height selection system/introduction to controls	C	C	C + R

Options			
Topping up battery with distilled water		O	O
Battery cleaning and power warranty		O	O
Tyres/wheels			O
Adjusting attachments			O
Parts for repair of attachments			O

✓ = Inclusive C = Check R = Replace O = Optional

Should you have any questions or would you like more information, please contact Motrac's Service department on T +31 (0)88 73 77 800

Service you can rely on

CHOOSE MOTRAC



Motrac has developed into a leading full service internal logistics provider over the past 65+ years. We supply the best products, provide a reliable service and work proactively with you. Our extensive experience means we speak your language. We can relieve you of all your logistical concerns. Our unique service is a combination of everything you need.



ADVICE REGARDING THE LOGISTICAL PROCESS

For an efficient process – optimal fleet management – automated warehouse organisation – cost savings.



THE FORKLIFT TRUCK WHICH SUITS YOU

From simple pallet trucks to heavy forklift trucks – set-up to your specifications – new or used.



SMART SOLUTIONS

Customisation for specific challenges – together with partners where relevant and of additional value.



THE LOWEST COSTS PER PALLET HANDLING

Linde trucks work faster, are more economical and are well known for their high degree of reliability and long service life.



BUY, LEASE OR HIRE: EVERYTHING'S POSSIBLE

Choose the type of contract that suits you best.



MORE THAN 100,000 PARTS IN STOCK

Delivery within 24 hours.



FLEXIBLE USE DURING YOUR PEAK PERIODS

2,000 trucks available – adjust your fleet in line with your exact requirements.



24/7 MAINTENANCE

National coverage – professional and experienced engineers – various types of service contracts and on-call assistance.



“Working safely is of paramount importance to us. That’s why the electric forklifts are equipped with a speed limiter and BlueSpots. A separate area has been set up for the charging of batteries and maintenance.”

Koos Douma, forklift driver at Frisia Zout in Harlingen.

Nationally and 24/7

AT YOUR SERVICE



There are four service packages to choose from. Following an analysis of your fleet and in consultation with you, we will select the package that best suits your requirements. We also offer a bespoke service package which can be fully tailored to your needs.

National coverage with professional and experienced service engineers

Premium

This package is suitable for companies that are highly dependent on internal transport and/or use their vehicles intensively. This package guarantees the highest level of service and maximum operational reliability. We look after all of your maintenance needs, with a minimum administrative burden to you and all costs are fixed. Comprehensive reports provide insight into damage patterns.

Comfort+

With Comfort+ you pay a fixed, low rate per month. This provides you with comprehensive monitoring and the implementation of your preventive maintenance plan. This is all-in, including call-out charges, working hours, parts, lubricants and a safety inspection. Repairs are charged based only on costs incurred.

Comfort

The Comfort package ensures that you receive timely and professional preventive maintenance. You pay a fixed amount for each service, which includes labour and the call-out charges for our technician. The safety inspection, any required parts and lubricants are charged to you on the basis of actual costs incurred.

Safety

This solution allows you to control your service costs and offers you professional maintenance for your forklifts and warehouse trucks. We schedule the maintenance for you and remind you when the annual safety inspection is due. The calculation of the maintenance and repair costs is based on actual costs based on fixed rates.

Custom made

Should you have any other specific requirements, we are always happy to offer, in addition to our service packages, a solution customised to your needs.

		Safety	Comfort	Comfort+	Premium
CORRECTIVE	Damages				
	Parts				✓
	Labour				✓
	Call-out charges				✓
PREVENTIVE	Safety inspection			✓	✓
	Parts			✓	✓
	Call-out charges and labour		✓	✓	✓
	Maintenance schedule	✓	✓	✓	✓

WHO ARE WE?

For more than 65 years, Motrac has been a leading provider of full service internal logistics solutions. We supply the top quality and innovative Linde forklift and warehouse trucks, which conform to the highest standards, for sale, hire, or lease. Our total package ranges from advice and engineering for automated warehouses to a 24/7 maintenance service. Thanks to our large network and high-tech products, we are among the best in the Netherlands. With 4 sites, Almere (head office), Zwijndrecht, Venlo and Apeldoorn (Used Equipment Centre) and with over 340 professionals, we help our customers in all sectors every day; from farmers to port operators and from recycling to warehouses.



WE ARE CERTIFIED

Safety, quality and sustainability are our top priority within Motrac. We possess the following certificates: BMWT (inspections and training courses), VCA (safety), ISO 9001 (quality), ISO 50001 (energy management) and CO₂ performance ladder (CO₂-aware operation).

MOTRAC BRANCHES

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